PCN 2015.08.20

COMP@S HARDWARE: PRODUCT CHANGE NOTIFICATION
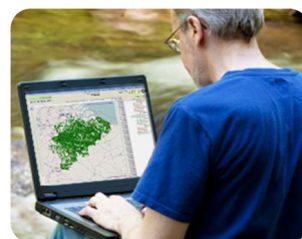
Your Power Solutions Partner

member of The alpha Group™

Starting October 2015, Alpha Technologies S.A. will switch to a **new generation of Comp@s processor boards**.

With this introduction, Alpha continues to provide the customers with a more powerful, energy efficient and future proof solution (10 years+). The new processor board availability is guaranteed until 2028; it is based on a recognized industrial ARM architecture, manufactured by Freescale. The current processor board will become obsolete. The new Comp@s card is compatible with the current and older generation Comp@s cards from a "Form, Fit and Function" point of view.

Preparations have been going on for 1 year to allow a smooth transition with no impact for our customers.

The new Comp@s card requires at least version 2.25.0.3 of the Comp@s application software, older Comp@s software versions will not work on the new Comp@s card.

Comp@s software version 2.25.0.3 can be downloaded free of charge from: **http://customer.alphatechnologies.eu/compas/**

The Comp@s software version 2.25.0.3 is fully backwards compatible with all generations of Comp@s cards, so it runs also on the current Comp@s cards (type PXA-300) , and even on the first generation PXA-270 (before 2009). Please contact us if you plan to upgrade PXA-270 for validation.

As a customer, what do I need to do before October 2015?

Basically nothing. The new Comp@s cards will have the new Comp@s software version 2.25.0.3 pre-installed. **Please do not downgrade the software installed, as older Comp@s software versions will not work on the new Comp@s card.**

If you are using a specific version of the Comp@s application software, feel free to contact us if you need assistance to validate this new version. All the new projects will be based on this new design.

Please do not hesitate to contact your account manager or our software support team if you need more information: http://support.alphatechnologies.eu